



Text File

Introduced: 3/11/2022

Bill No: 2022-0187, Version: 1

Committee: Committee on Innovation,  
Performance and Asset Management

Status: Passed Finally

Resolution amending Resolution No. 642 of 2020 which authorized the Mayor and the Director of the Department of Innovation & Performance to enter into an Agreement or Agreements (s) with Beyond20 (Cherwell Solution) and Cherwell to provide and implement an ITSM (Information Technology Service Management) system to license, implement, manage, operate and deliver IT Services to meet the needs of the City of Pittsburgh at a sum not to exceed Five Hundred Forty-Two Thousand Seven Hundred Thirty-One Dollars and Eighty Cents (\$542,731.80), by increasing the not to exceed amount to One Million One Hundred Sixty Two Thousand Two Hundred Fifty Seven Dollars and Forty Cents (\$1,162,257.40).

**Be it resolved by the Council of the City of Pittsburgh as follows:**

Resolution No. 642 of 2020 entitled “Resolution authorizing the Mayor and the Director of the Department of Innovation & Performance to enter into an Agreement or Agreements (s) with Beyond20 (Cherwell Solution) and Cherwell to provide and implement an ITSM (Information Technology Service Management) system to license, implement, manage, operate and deliver IT Services to meet the needs of the City of Pittsburgh at a sum not to exceed Five Hundred Forty Two Thousand, Seven Hundred Thirty One Dollars and Eighty Cents (\$542,731.80)” is now amended as follows:

**Section 1.** The Mayor and the Director of the Department of Innovation & Performance, on behalf of the City of Pittsburgh, are hereby authorized to enter into an Agreement or Agreement(s) with Beyond20 (Cherwell Solution) and Cherwell to provide and implement an ITSM (Information Technology Service Management) system to license, implement, manage, operate and deliver IT Services to meet the needs of the City of Pittsburgh at a sum not to exceed ~~Five Hundred Forty Two Thousand, Seven Hundred Thirty One Dollars and Eighty Cents (\$542,731.80).~~ **One Million One Hundred Sixty Two Thousand Two Hundred Fifty Seven Dollars and Forty Cents (\$1,162,257.40)** This award went through the RFP (Request for Proposal) process and meets all necessary procurement requirements.

Funds shall be paid from the following account:

Operating

- Year 1: \$ 157,750.00 from 11101.103000.53.53509.2020
- Year 2: \$ 73,823.40 from 11101.103000.53.53509.2021
- Year 3: \$ [73,823.40] 221,507 from 11101.103000.53.53509.2022**
- Year 4: \$ [73,823.40] 228,612 from 11101.103000.53.53509.2023**
- Year 5: \$ [78,991.15] 236,215 from 11101.103000.53.53509.2024**
- Year 6: \$ [84,520.45] 244,350 from 11101.103000.53.53509.2025**

---

**Introduced:** 3/11/2022

**Bill No:** 2022-0187, **Version:** 1

**Committee:** Committee on Innovation,  
Performance and Asset Management

**Status:** Passed Finally

---

**TOTAL:** \$1,162,257.40

**Section 2.** Said Agreement or Agreements shall be in a form approved by the City Solicitor