



Text File

Introduced: 1/10/2020

Bill No: 2020-0028, **Version:** 1

Committee: Committee on Innovation,
Performance and Asset Management

Status: Passed Finally

Resolution amending Resolution No. 146 of 2019, authorizing the Department of Innovation and Performance to enter into a Contract or Contracts with Qscend Technologies, Inc. for the purchase of Constituent Relationship Management (CRM) software services necessary for the operations of the City's 311 Response Line by extending the term for one additional year and by increasing the authorized spending amount by Fifty Six Thousand Two Hundred Seventy Four Dollars and Seventy-Five Cents (\$56,274.75).

Be it resolved by the Council of the City of Pittsburgh as follows:

Section 1. Resolution amending Resolution 146 of 2019, entitled "Resolution amending Resolution 26 of 2018, a resolution authorizing the Department of Innovation and Performance to enter into a Contract or Contracts with Qscend Technologies, Inc. for the purchase of Constituent Relationship Management (CRM) software services necessary for the operations of the City's 311 Response Line for a period of five years (2014,2015,2016,2017,2018), total cost not to exceed \$162,600.00," by extending the term for one additional year (2019) and by increasing the authorized amount by \$53,595.30 for a total of \$264,918.30" is hereby amended as follows:

Section 1. The Mayor and the Director of the Department of Innovation and Performance, on behalf of the City of Pittsburgh, are hereby authorized to enter into a Contract or Contracts with Qscend Technologies, Inc. in a form approved by the City Solicitor, for the purpose of purchasing Constituent Relationship Management (CRM) software services necessary for the operations of the City's 311 Response Line.

Section 2. The total cost shall not exceed ~~Two Hundred Sixty Four Thousand Nine Hundred Eighteen and Thirty (\$264,918.30)~~ **Three Hundred Twenty One Thousand One Hundred Ninety Three Dollars and Five Cents (\$321,193.05)** over six years, chargeable to and payable from the following JDE Accounts, subject to appropriation of funds by City Council in future budget years:

\$73,200 from 11101.103000.55.55201.2014

\$44,700 from 11101.103000.55.55201.2015

\$44,700 from 11101.103000.55.55201.2016

\$48,723 from 11101.103000.53.53509.2018 Item Number 22222-16

\$53,595.30 from 11101.103000.53.53509.2019 Item Number 22222-16

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\$56,274.75 from 11101.103000.53.53509.2020

Section 3. Any ordinance or Resolution or part thereof conflicting with the provisions of this Resolution is hereby repealed so far as the same affects this Resolution.