City of Pittsburgh

510 City-County Building
414 Grant Street
Pittsburgh, PA 15219

Legislation Details

File #:	2025-2058 **Version:** 1		
Type:	Resolution	**Status:**	Passed Finally
File created:	7/11/2025	**In control:**	Committee on Innovation, Performance, Asset Management, and Technology
On agenda:	9/24/2025	**Final action:**	9/30/2025
Enactment date:	9/30/2025	**Enactment #:**	585
Effective date:			

Title: Resolution amending Resolution 877-2024, authorizing the Mayor, the Director of the Department of Innovation & Performance, and the Office of the Mayor, to enter into an agreement or agreements or amendments thereto with Incapsulate, now doing business as Accenture, to upgrade the City's Customer Relationship Management (CRM) system and our related capabilities and processes, by increasing the approved amount by Thirty Thousand Dollars ($30,000) for a total cost not-to-exceed One Million One Hundred Twenty-Five Thousand Seven Hundred Fifty-Five Dollars and Thirty-Three Cents ($1,125,755.33) over three (3) years, subject to appropriation by City Council in future budget years.

Sponsors:

Indexes: AGREEMENTS (AMENDING)

Code sections:

Attachments: 1. 2025-2058 Cover Letter-Accenture legislation letter 7-3-25 - signed, 2. Summary 2025-2058

Date	Ver.	Action By	Action	Result
10/1/2025	1	Mayor	Signed by the Mayor	
9/30/2025	1	City Council	Passed Finally	Pass
9/22/2025	1	Standing Committees	Affirmatively Recommended	Pass
9/10/2025	1	Standing Committees	Held in Committee	Pass
8/27/2025	1	Standing Committees	Held in Committee	Pass
7/28/2025	1	City Council	RECOMMITTED	Pass
7/23/2025	1	Standing Committees	Affirmatively Recommended	Pass
7/15/2025	1	City Council	Read and referred	

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