



## Legislation Details (With Text)

<b>File #:</b>	2019-2294	<b>Version:</b>	1
<b>Type:</b>	Resolution	<b>Status:</b>	Passed Finally
<b>File created:</b>	11/8/2019	<b>In control:</b>	Committee on Innovation, Performance and Asset Management
<b>On agenda:</b>	11/12/2019	<b>Final action:</b>	11/25/2019
<b>Enactment date:</b>	11/25/2019	<b>Enactment #:</b>	805
<b>Effective date:</b>	12/2/2019		
<b>Title:</b>	Resolution providing for the issuance of a warrant in favor of Zones, LLC, sole source reseller for the annual renewal of OTRS Gold Support in the amount of \$10,675.69 to provide commercial support, consulting and development services for the (OTRS) open source service used by IT service management, customer service and help desk as provided to the Department of Innovation & Performance		
<b>Sponsors:</b>			
<b>Indexes:</b>	WARRANT		
<b>Code sections:</b>			
<b>Attachments:</b>	1. Summary 2019-2294		

Date	Ver.	Action By	Action	Result
12/2/2019	1	Mayor	Signed by the Mayor	
11/25/2019	1	City Council	Passed Finally	Pass
11/20/2019	1	Standing Committee	Affirmatively Recommended	Pass
11/12/2019	1	City Council	Read and referred	

Resolution providing for the issuance of a warrant in favor of Zones, LLC, sole source reseller for the annual renewal of OTRS Gold Support in the amount of \$10,675.69 to provide commercial support, consulting and development services for the (OTRS) open source service used by IT service management, customer service and help desk as provided to the Department of Innovation & Performance

### Be it resolved by the Council of the City of Pittsburgh as follows:

**Section 1.** The Mayor is hereby authorized to issue and the City Controller to countersign a warrant in favor of Zones, LLC in the amount of \$10,675.69 to provide commercial support, consulting and development services for the (OTRS) open source service used by IT service management, customer service and help desk as provided to the Department of Innovation & Performance chargeable and payable from the Department of Innovation & Performance account:

11101.103000.53.53509.2019