



City of Pittsburgh

510 City-County Building
414 Grant Street
Pittsburgh, PA 15219

Text File

Introduced: 11/8/2019

Bill No: 2019-2294, **Version:** 1

Committee: Committee on Innovation,
Performance and Asset Management

Status: Passed Finally

Resolution providing for the issuance of a warrant in favor of Zones, LLC, sole source reseller for the annual renewal of OTRS Gold Support in the amount of \$10,675.69 to provide commercial support, consulting and development services for the (OTRS) open source service used by IT service management, customer service and help desk as provided to the Department of Innovation & Performance

Be it resolved by the Council of the City of Pittsburgh as follows:

Section 1. The Mayor is hereby authorized to issue and the City Controller to countersign a warrant in favor of Zones, LLC in the amount of \$10,675.69 to provide commercial support, consulting and development services for the (OTRS) open source service used by IT service management, customer service and help desk as provided to the Department of Innovation & Performance chargeable and payable from the Department of Innovation & Performance account:

11101.103000.53.53509.2019