

City of Pittsburgh

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Text File

Introduced: 4/1/2008 Bill No: 2008-0254, Version: 1

Committee: Committee on Finance and Law

Status: Died due to expiration of legislative

council session

Ordinance Supplementing the Pittsburgh Code, Title One: Administrative, Article VII - Procedures, by adding a new Chapter 168, entitled Resource Management.

Whereas, the City of Pittsburgh has lost over half of its population since the end of the Second World War; and,

Whereas, the correlating impact on the City's tax base has left the City in a perilous financial state; and,

Whereas, it has become clear to the City the importance of accurate operational and financial management; and,

Whereas, the City understands the need for real-time performance benchmarking and greater departmental accountability; and,

Whereas, the City needs an integrated technology solution which allows it to share vital information across its departments and Authorities; and,

Whereas, other municipalities, similarly situated, have adopted integrated technology solutions to better manage limited resources and deliver services; and,

Whereas, the City must adopt best practices in the administrative, financial and operational management of the City and its business processes.

Be it resolved that the Council of the City of Pittsburgh hereby enacts as follows:

Section 1. The Pittsburgh Code, Title One: Administrative, Article VII - Procedures, is hereby supplemented by adding Chapter 168, Resource Management as follows:

CHAPTER 168, RESOURCE MANAGEMENT

The Mayor and Controller, by no later than March 31, 2011, shall procure and implement an Enterprise Resource Planning (ERP) system, which shall integrate all aspects of operations and management for all City departments, administrative units, elected offices and Authorities and shall include, but not be limited to, the following components:

- 1. Finance, accounting and administration;
- 2. <u>Procurement and contract management;</u>

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- 3. Tax and revenue management;
- 4. Constituent management;
- 5. Service delivery and management;
- 6. Resource management;
- 7. <u>Human capital management;</u>
- 8. Public safety, emergency management and homeland security;
- 9. Knowledge management;
- 10. <u>Electronic government "e-Government" services and Electronic Content Management (ECM) as defined by the Association for Information and Image Management (AIIM)</u>

An Enterprise Resource Planning (ERP) system shall be defined as the following:

- 1. A suite of software packages integrating the City's finance, administration, operations and business processes into one unified system;
- 2. Hardware and software applications necessary to support the transition to ERP;
- 3. On-going workforce training;