



Legislation Details (With Text)

File #: 2021-2003 **Version:** 1

Type: Resolution **Status:** Passed Finally

File created: 10/8/2021 **In control:** Committee on Innovation, Performance and Asset Management

On agenda: 10/12/2021 **Final action:** 10/26/2021

Enactment date: 10/26/2021 **Enactment #:** 727

Effective date: 11/1/2021

Title: Resolution authorizing the Mayor and the Director of Innovation & Performance to enter into a one (1) year agreement with Vision Point Systems ("VPS") to obtain Twilio Flex support services to meet the needs of the City of Pittsburgh at a sum not to exceed Thirty Thousand Dollars (\$30,000).

Sponsors:

Indexes: AGREEMENTS

Code sections:

Attachments: 1. 2021-2003 Cover Letter-VPS Letter - signed, 2. 2021-2003 -WCP21-053 Vision Point Systems, 3. Summary 2021-2003

Date	Ver.	Action By	Action	Result
11/1/2021	1	Mayor	Signed by the Mayor	
10/26/2021	1	City Council	Passed Finally	Pass
10/20/2021	1	Standing Committee	Affirmatively Recommended	Pass
10/12/2021	1	City Council	Read and referred	

Resolution authorizing the Mayor and the Director of Innovation & Performance to enter into a one (1) year agreement with Vision Point Systems ("VPS") to obtain Twilio Flex support services to meet the needs of the City of Pittsburgh at a sum not to exceed Thirty Thousand Dollars (\$30,000).

Be it resolved by the Council of the City of Pittsburgh as follows:

Section 1. Resolution authorizing the Mayor and the Director of Innovation & Performance to enter, on behalf of the City of Pittsburgh, into a one (1) year agreement with Vision Point Systems ("VPS") to obtain Twilio Flex support services. The general objective of retaining VPS, is to provide exceptional and reliable services for our call centers.

Section 2. Funds for said agreement shall be paid from the following accounts:

2022

11101.103000.55.55201.2022 **\$30,000**

Section 3. Said Agreement shall be in a form approved by the City Solicitor.