



Legislation Details (With Text)

**File #:** 2014-0758    **Version:** 1  
**Type:** Resolution    **Status:** Passed Finally  
**File created:** 9/9/2014    **In control:** Committee on Performance and Asset Management  
**On agenda:**    **Final action:** 9/30/2014  
**Enactment date:** 9/30/2014    **Enactment #:** 617  
**Effective date:** 10/2/2014

**Title:** Resolution providing for a Contract or Contracts with Qscend Technologies, Inc. for the purchase of Constituent Relationship Management (CRM) software services necessary for the operations of the City's 311 Response Line for a period of three years (2014, 2015, 2016 and 2017), total cost not to exceed \$162,600.00.

**Sponsors:**

**Indexes:** CONTRACT

**Code sections:**

**Attachments:** 1. 2014-0758.doc

Date	Ver.	Action By	Action	Result
10/2/2014	1	Mayor	Signed by the Mayor	
9/30/2014	1	City Council	Passed Finally	Pass
9/24/2014	1	Standing Committees	AFFIRMATIVELY RECOMMENDED	Pass
9/17/2014	1	Standing Committees	Held in Committee	Pass
9/9/2014	1	City Council	Read and referred	

Presented by Mrs. Harris

Resolution providing for a Contract or Contracts with Qscend Technologies, Inc. for the purchase of Constituent Relationship Management (CRM) software services necessary for the operations of the City's 311 Response Line for a period of three years (2014, 2015, 2016 and 2017), total cost not to exceed ~~\$162,300.00~~ \$162,600.00.

**Be it resolved by the Council of the City of Pittsburgh as follows:**

**Section 1.** The Mayor and the Director of the Department of Innovation and Performance, on behalf of the City of Pittsburgh, are hereby authorized to enter into a Contract or Contracts with Qscend Technologies, Inc. in a form approved by the City Solicitor, for the purpose of purchasing Constituent Relationship Management (CRM) software services necessary for the operations of the City's 311 Response Line for a period of three years (2014, 2015, 2016 and 2017) at a cost not to exceed Seventy Three Thousand Two Hundred Dollars (\$73,200.00) in 2014 and Forty Four Thousand Seven Hundred Dollars (\$44,700.00) in 2015 and 2016 for services provided through the term of the contract ending in 2017 chargeable to and payable from Department of Innovation and Performance, Account 1030000.55201, Fund 11101, Budget Year 2014, 2015 and 2016

**Section 2.** The City Controller shall encumber funds for the 2014, 2015, and 2016 contract years from and subject appropriation by City Council in respective budget years. Department of Innovation and Performance,

Account 1030000.55201, Fund 11101. The annual cost not to exceed Seventy Three Thousand Two Hundred Dollars (\$73,200) in 2014 and Forty Four Thousand Seven Hundred Dollars (\$44,700.00) in 2015 and 2016