



Legislation Details (With Text)

**File #:** 2019-2294      **Version:** 1

**Type:** Resolution      **Status:** Passed Finally

**File created:** 11/8/2019      **In control:** Committee on Innovation, Performance and Asset Management

**On agenda:** 11/12/2019      **Final action:** 11/25/2019

**Enactment date:** 11/25/2019      **Enactment #:** 805

**Effective date:** 12/2/2019

**Title:** Resolution providing for the issuance of a warrant in favor of Zones, LLC, sole source reseller for the annual renewal of OTRS Gold Support in the amount of \$10,675.69 to provide commercial support, consulting and development services for the (OTRS) open source service used by IT service management, customer service and help desk as provided to the Department of Innovation & Performance

**Sponsors:**

**Indexes:** WARRANT

**Code sections:**

**Attachments:** 1. Summary 2019-2294

Date	Ver.	Action By	Action	Result
12/2/2019	1	Mayor	Signed by the Mayor	
11/25/2019	1	City Council	Passed Finally	Pass
11/20/2019	1	Standing Committee	Affirmatively Recommended	Pass
11/12/2019	1	City Council	Read and referred	

Resolution providing for the issuance of a warrant in favor of Zones, LLC, sole source reseller for the annual renewal of OTRS Gold Support in the amount of \$10,675.69 to provide commercial support, consulting and development services for the (OTRS) open source service used by IT service management, customer service and help desk as provided to the Department of Innovation & Performance

**Be it resolved by the Council of the City of Pittsburgh as follows:**

**Section 1.** The Mayor is hereby authorized to issue and the City Controller to countersign a warrant in favor of Zones, LLC in the amount of \$10,675.69 to provide commercial support, consulting and development services for the (OTRS) open source service used by IT service management, customer service and help desk as provided to the Department of Innovation & Performance chargeable and payable from the Department of Innovation & Performance account:

11101.103000.53.53509.2019