



# CITY OF PITTSBURGH

## *Department of Innovation & Performance*

*William Peduto, Mayor*

*Heidi Norman, Acting, Director of Innovation & Performance*

June 28, 2021

The Honorable President and Members of Council  
510 City-County Building  
414 Grant Street  
Pittsburgh, PA 15219

RE: To enter into an amended agreement with the GBWH Pittsburgh LLC, New Horizons

Dear President and Members:

This letter is to request approval for the Director of the Department of Innovation & Performance, to submit Resolution amending Resolution No. 528-17 authorizing the Mayor and the Director of the Department of Innovation & Performance to enter into a Contract or Agreement with GBWH Pittsburgh LLC, New Horizons to provide ITIL (Information Technology Infrastructure Library) V4 Foundation to support ongoing development of Innovation & Performance staff who support critical IT infrastructure for a sum not to exceed Thirty Thousand Dollars (\$30,000)

Your favorable consideration is appreciated.

Sincerely,

*Heidi Norman*

Heidi Norman, Acting Director  
Innovation & Performance



*Geared for Greatness*