

ED GAINNEY  
MAYOR



HEIDI NORMAN  
DIRECTOR

CITY OF PITTSBURGH  
**DEPARTMENT OF INNOVATION & PERFORMANCE**  
CITY-COUNTY BUILDING

February 29, 2024

The Honorable President and Members of Council  
510 City-County Building  
414 Grant Street  
Pittsburgh, PA 15219

RE: To enter into an agreement(s) with CDW Government LLC

Dear President and Members:

This letter is to request approval for a Resolution authorizing the Mayor and the Director of the Department of Innovation & Performance, on behalf of the City of Pittsburgh, to enter into an agreement or agreements or amendments thereto with CDW Government LLC for a Voice over Internet Protocol Unified Communications Platform (UCaaS) to implement convergence of systems to support citywide communications, at a cost not-to-exceed Two Million One Hundred Thousand Dollars (\$2,100,000) over three years.

Your favorable consideration is appreciated.

Sincerely,

*Heidi Norman*

Heidi Norman, Director  
Innovation & Performance