

Request # WCP22-048 (assigned by OMB)

CITY OF PITTSBURGH REQUEST FOR WAIVER OF COMPETITVE PROCESS

Contract Title: Ivanti
Contract Description: Cherwell ITSM
Contract Duration: 2023 through 2025
Requesting Department: Innovation & Performance Contract Type: Software
Requests for exemption must be based on one or more of the categories listed in City Code 161.02B located here:
Please list all category numbers that apply (see page 2) 10 - continuation of services
Justification: The City's IT Service Management system, Cherwell, is now owned by Ivanti. It is
necessary for I&P to contract with Ivanti to ensure business continuity.
Signed by: Heidi Norman Date: 11/10/22
Department Director
Waiver Request is hereby: X Granted Denied
OMB Procurement: Date: Date:
After completion, please email this form, along with any appropriate backup to procurement@pittsburghpa.gov
If a waiver is granted, contract authorization is then required by City Council. Department shall submit appropriate
legislation and note the Resolution number on this form and submit a copy along with the contract when submitting to
the Controller's Office for signature.
Resolution Number Effective Date