



Locality Media, Inc. dba First Due
107 Seventh St, Garden City
New York, 11530, United States
Phone: +1 (516) 874-2258
Website: <https://www.firstdue.com/>

March 12th, 2024

Dear City of Pittsburgh Fire Bureau,

Below, please find our Cost Proposal. The proposal provides a full list of all included modules, as well as Implementation and Training. Additional add-ons are also included covering a wide range of modules as well as optional training packages and integrations.

First Due is a SaaS product, operating subscription costs include annual licensing, hosting, support, and upgrade costs. **We do not charge maintenance fees.**

First Due's provided pricing is a fixed cost fee structure, covering Product Costs & Recurring Integrations, as well as one-time fees for Implementation & Training. The fee structures can be reviewed during the contract signing process.

The below pricing is for an effective term of 12 months. Pricing beyond that can be provided upon request. **Please refer to the sample SSA provided for further information.**

Regards,

The First Due Team



107 Seventh St
Garden City, NY 11530, United States

First Due Quote

Prepared By: Dre Mihaylo

Valid Until: May 31, 2023

Quote Number: 1545132000165197447

Pittsburgh Bureau of Fire (PA)

We are excited to present pricing for the First Due Suite! Please see detailed breakdown below. It is important to note that First Due is a cloud-based system, and all Support, Maintenance, Hosting and Upgrades are ALWAYS INCLUDED.

First Due Modules and Implementation Services Included - Description

Occupancy Management & Pre-Incident Planning

Manage Occupancies, Pre-Incident Mapping, ArcGIS Maps, Fire Systems, Hazardous Material, and Contacts.

Hydrant Management - Advanced

Manage Hydrants including hydrants visible on pre-plan & response map, hydrant list, hydrant types, hydrant uploads, ArcGIS hydrant layers, hydrant setup, hydrant service checklist, data management, mapping, service inspections, hydrant flow test and reporting.

Inspections

Field Inspections, Configurable Checklists, Violation Management, Virtual Inspections, Inspections Scheduler, and Integrated Pre-Incident Planning.

Investigations

Organize, analyze and document investigations, keeping case information secure and separated from, but integrated with other modules.

Incident Reporting - NFIRS

NFIRS Incident Documentation, State and Federal Compliance with automated submission.

Incident Reporting - ePCR

ePCR Incident Documentation, State Compliance with automated submission.

Scheduling

Manage staff schedules with an interactive shift board, configurable call shifts module, messaging, time-off and shift trades.

Personnel Management

Store, Manage and Access Employee Records including demographic data, certifications and employment information.

Training Records

Assign Training, Record Completions, View Training Logs, and Manage Certifications.

Assets & Inventory

Assets, vehicles, equipment and inventory management, assets and equipment checks, and work order management.

CAD Integration

Automated importing of CAD calls via XML, Database Connector, or API.

ODBC Connector - Daily

ODBC connection to First Due data views for purposes of data analysis and extraction. (Daily)

Implementation and Configuration Services

Services related to configuring and customizing the First Due Platform as described in the Statement of Work.

Premium Online Training Package

8 Hours Online Training with certified First Due Instructor

One-Time Subtotal \$ 25,400.00

Subscription Subtotal \$ 119,500.00

Total Year 1 \$ 144,900.00

Optional Add-Ons

First Due Modules	Description	Price
Incident Reporting - NFIRS EMS+	Includes standard NFIRS EMS Module with additional fields for enhanced patient documentation. Fields include Treatments, Procedures, Medications, Vitals, Signature	
Responder	Web Responder dashboard and Responder iOS/Android App with notifications, statusing and routing.	
Command	Comprehensive Incident Command Module with digital command board, drag and drop task assignment, customizable checklists, live map annotation and automated Incident log.	
Invoicing	Invoice Management, Bulk Mailing, Billing Report and Customizable Fee Schedules.	
Permitting	Permit Management, Customizable Permit Types, Plan Review and Permit Fees.	
Events & Activities	Create Events, View Global Activity Log, and Access Global Calendar.	
Community Connect	Online portal for residents and businesses to input critical occupant and property data that can be made available to Emergency Response Agencies during an incident.	
Medications Tracking	Track all medications, including DEA Scheduled Medications. Tracking a medication's lifecycle (receipt, usage, waste or removal) by expiration date, lot number or serial number. Ensure compliance with internal and external signatures, as well as advanced role security and authentication.	
Custom Integrations Services Annual Support and Maintenance	Ongoing services related to custom integration service with the First Due Platform.	
Custom Integrations Services	Services related to custom integration service with the First Due Platform. This includes potential integrations with: Ceridian Dayforce, Computronix POSSE and Atlantis.	
Essentials Onsite Training Package	3 Day Onsite Training with 1 certified First Due Instructor	