

WILLIAM PEDUTO
MAYOR



HEIDI NORMAN
ACTING DIRECTOR

CITY OF PITTSBURGH
DEPARTMENT OF INNOVATION & PERFORMANCE
CITY-COUNTY BUILDING

October 5, 2021

The Honorable President and Members of Council
510 City-County Building
414 Grant Street
Pittsburgh, PA 15219

RE: Agreement with Vision Point Systems (VPS)

Dear President and Members:

This letter is to request approval for the Mayor and the Director of the Department of Innovation & Performance, to submit a Resolution authorizing the Mayor and the Director of Innovation & Performance to enter into a one (1) year agreement with Vision Point Systems ("VPS") to obtain Twilio Flex support services to meet the needs of the City of Pittsburgh at a sum not to exceed Thirty Thousand Dollars (\$30,000).

Your favorable consideration is appreciated.

Sincerely,

Sylvia Harris, Acting Director
Innovation & Performance






VPS Letter

Final Audit Report

2021-10-05

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