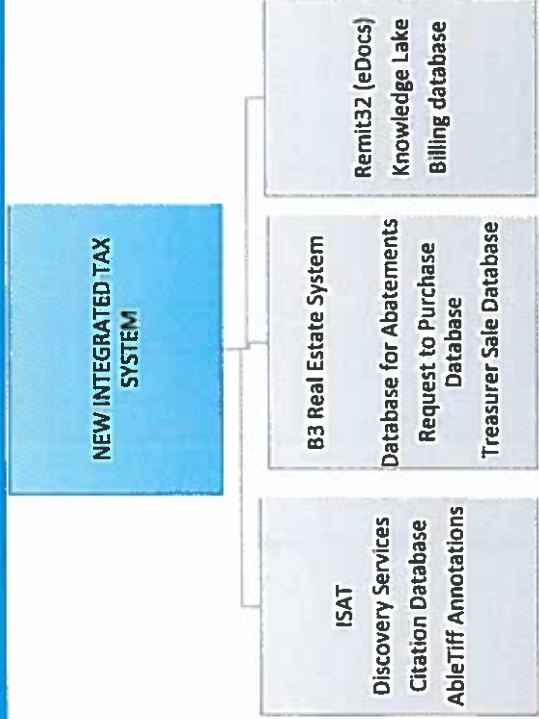


2019-2080

Integrated Tax System – Finance Department

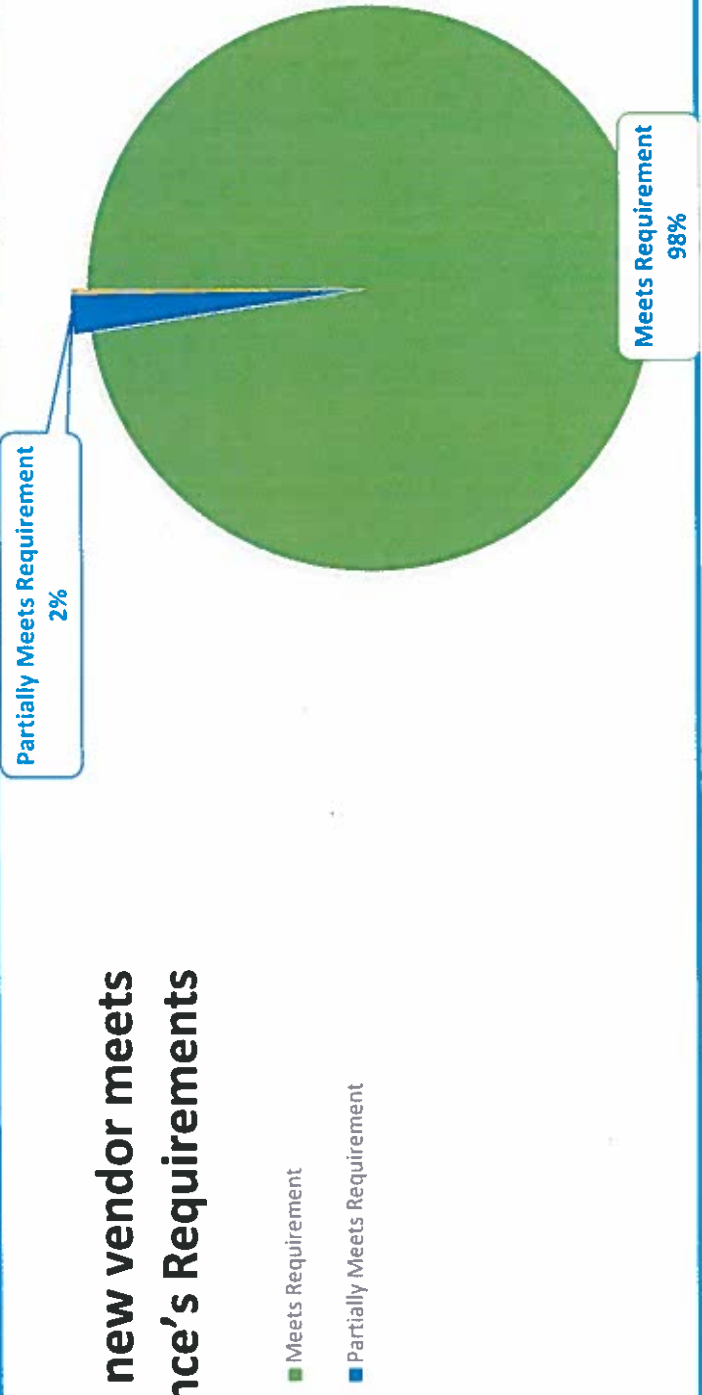
An implementation of a new software platform will allow the department to expand operations and properly manage all property tax collections, billing, business taxes and associated audits, investigations, payment plans, as well as tax compliance status for vendors doing business with other city departments.



WHY REPLACE AND CONSOLIDATE TAX COLLECTION SYSTEMS?

1. Eliminate 11 databases
2. Increase revenue collections and enforcement
3. Increase data integrity and security
4. Improve customer services by offering online access
5. Increase efficiency on tax business processes
6. Reduce clerical burdens and data entry errors
7. Improve inter-departmental communication
8. Add transparency to all operations from staff to outside customers

How new vendor meets Finance's Requirements



■ Meets Requirement
 ■ Partially Meets Requirement