



March 1, 2021

Janet K. Manuel, Director Human Resources and Civil Service

City of Pittsburgh  
414 Grant Street  
Pittsburgh, PA 15219

Dear Ms. Manuel

Re: Waiver

**1. COMPANY: NeoGov Insight Software**

**PROJECT: Software Services - Human Resources and Civil Service**

**ORDINANCE 177A.06A – Waiver**

The City of Pittsburgh's Equal Opportunity Review Commission Department finds it satisfactory to approve the Waiver Request for NeoGov Insight Software. The agreement is for the annual maintenance, and support of software necessary for the processing and administration of Human Resources and Civil Service applications for employment and Civil Service examinations and providing our online employment application database, personnel requisition database, Civil Service examination question database, exam scheduling and scoring processes, and applicant and examination statistics reporting.

Sincerely,

A handwritten signature in black ink that reads "Chuck Durham".

Chuck Durham  
Business Diversity Manager  
Office of Mayor William Peduto  
Pittsburgh, Pa. 15219

Cc: Paula Kellerman  
Charlene Holder