

ED GAINNEY  
MAYOR



HEIDI NORMAN  
DIRECTOR

CITY OF PITTSBURGH  
**DEPARTMENT OF INNOVATION & PERFORMANCE**  
CITY-COUNTY BUILDING

April 22, 2025

The Honorable President and Members of Council  
510 City-County Building  
414 Grant Street  
Pittsburgh, PA 15219

RE: To enter into an agreement(s) with Forrester

Dear President and Members:

This letter is to request approval for a Resolution authorizing the Mayor and the Director of the Department of Innovation & Performance, on behalf of the City of Pittsburgh, to enter into an agreement or agreements and amendments thereto with Forrester Research, Inc to provide Information Technology (IT) Research and Advisory Services. Total cost is not-to-exceed Four Hundred Ninety-Five Thousand Seven Hundred Dollars (\$495,700) over three years.

Your favorable consideration is appreciated.

Sincerely,

*Heidi Norman*

Heidi Norman  
Director, Innovation & Performance