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DEPARTMENT OF PERMITS, LICENSES & INSPECTIONS
JOHN P. ROBIN CIVIC BUILDING

| **To:** | Department of Management and Budget, Procurement Division |
| | Department of Law |

| **From:** | Department of Permits, Licenses and Inspections |
| | Department of City Planning |

| **Date:** | February 15, 2020 |

| **Subject:** | Buildingeye/Civic Central Amendment and Extension Competitive Process waiver (2021-2022) |

Buildingeye/ Civic Central is a software service that allows city officials, staff and citizens to search, be notified of, and access information regarding planning, building permit, code enforcement and business license activities in the City of Pittsburgh. Users have come to rely on this platform to view work in their neighborhoods, follow violations, and provide customer service to clients and residents who want to track permit work related to their businesses or homes.

This contract provides essential functions to the participating departments and the public and falls into category ten (10) of the competitive process waiver exception of the Pittsburgh City Code, Section 161.02B, "Contracts for which a continuation of services is desired by the using department in order to maintain the essential functions of the City as determined in writing by the Office of Management and Budget, including but not limited to contracts for maintenance of existing software or equipment."

Buildingeye/Civic Central manages and maintains multiple data sources from legacy systems, new permitting systems, and other file format outputs such as CSV/JSON to present records seamlessly into a single interface. BuildingEye/ Civic Central and City staff have spent considerable time and effort to display data in a usable and understandable way. A switch to a new provider would interrupt data access to internal and external users, and require expensive and intensive software configuration, likely exceeding available budget set aside to maintain buildingeye/ Civic Central.

PLI has been working with Buildingeye Inc. over several years to ensure public access to up-to-date and transparent development and enforcement records. In May 2020, PLI launched the 4th phase of the OneStopPGH system, integrating a new code enforcement system. The staff at Buildingeye/ Civic Central created the API connection to display this new data, as well as legacy data, in late Summer 2020. In addition, Buildingeye/Civic Central have just completed work with the Zoning & Development Review Division of DCP to display new Zoning and Development Review application records. The recent free upgrade to the Civic Central platform allows users to receive email alerts on applications or violations that they are following when an action by PLI or DCP is taken on a record. In addition to

maintaining essential services, PLI and DCP are requesting and extension of services given the scopes of work that have been newly completed and launched in the past year. Thank you for your consideration.