

ED GAINNEY
MAYOR



HEIDI NORMAN
CIO & DIRECTOR

CITY OF PITTSBURGH
DEPARTMENT OF INNOVATION & PERFORMANCE
CITY-COUNTY BUILDING

September 2, 2025

The Honorable President and Members of Council
510 City-County Building
414 Grant Street
Pittsburgh, PA 15219

RE: To enter into an agreement(s) with Change Agents Training

Dear President and Members:

This letter is to request approval for a Resolution amending Resolution 798-2023, authorizing the Mayor and the Director of the Department of Innovation & Performance, on behalf of the City of Pittsburgh, to enter into an agreement or agreements or amendments thereto with Change Agents Training for access to their Learning Management System and consultative assistance to adapt the City of Pittsburgh Gold Belt Workshop for e-Learning, by increasing the approved amount by Eighteen Thousand Dollars (\$18,000) for an amended total cost not-to-exceed Ninety Thousand Dollars (\$90,000) over five (5) years.

Your favorable consideration is appreciated.

Sincerely,

Heidi Norman

Heidi Norman
CIO & Director, Innovation & Performance