

ED GAINNEY
MAYOR



HEIDI NORMAN
CIO & DIRECTOR

CITY OF PITTSBURGH
DEPARTMENT OF INNOVATION & PERFORMANCE
CITY-COUNTY BUILDING

November 21, 2025

The Honorable President and Members of Council
510 City-County Building
414 Grant Street
Pittsburgh, PA 15219

RE: To enter into an agreement(s) with B-Three Solutions

Dear President and Members:

This letter is to request approval for a Resolution amending Resolution 340-2025, authorizing the Mayor and the Directors of the Departments of Innovation & Performance, Finance, and Public Safety, to enter into an amended agreement and amendments thereto with B-Three Solutions, Inc. for further provision of software maintenance and support services, development of critical applications, and possible transition guidance by extending the contract by 18 months until June 30, 2027 at no additional cost to the City. The total cost not-to-exceed of the contract will be TWO MILLION ONE HUNDRED FORTY-ONE THOUSAND, THREE HUNDRED TWENTY-ONE DOLLARS (\$2,141,321) over a period not to exceed nine (9) years and six (6) months.

Your favorable consideration is appreciated.

Sincerely,

A handwritten signature in purple ink that reads "Heidi L. Norman".

Heidi Norman
CIO & Director, Innovation & Performance