

WILLIAM PEDUTO
MAYOR



HEIDI NORMAN
ACTING DIRECTOR

CITY OF PITTSBURGH
DEPARTMENT OF INNOVATION & PERFORMANCE
CITY-COUNTY BUILDING

TO: Office of Management and Budget
FROM: Department of Innovation and Performance
DATE: October 27, 2021
RE: Review and Recommendation of ITQ Contracts

A committee of technical experts from the Department of Innovation and Performance reviewed all responses submitted for Categories of Work that the Department may utilize for direct contracting. Each submission was evaluated on its technical merits, the strength of the staff proposed, and project examples provided by the proposer. While there were a number of highly qualified firms, the Department estimates that a limited number of contracts will be issued in the 2-year initial contract period. We have provided a recommendation as to the number of firms it would be prudent to have available in each Category of Work and the top ranked firms recommended by the Department committee in each Category of Work. Each submission was reviewed by multiple independent reviewers.

Department Review Committee

Reviews were conducted separately by each of the following individuals and a consolidated consensus recommendation for ranking developed:

- Heidi Norman, Acting Director
- Gwen Moorer, Financial Systems Mgr.
- Phil Savino, Assistant Director, IT Operations
- Dolly Bellhouse, Process Improvement Trainer
- Mantra Sutariya, Process Improvement Engineer
- Welton Smyth, Manager, Communication Services
- Chris Belasco, Project Manager
- Jeff Hovis, Business Relationship Manager
- Andrew Hayhurst, Software Implementation Project Analyst
- Stacy Hill, Administrative Mgr
- Deb Christian, Chief Clerk 2
- Jesse Wood, Senior Data Analyst

- Cherin Abdelsamie, G.I.S Manager
- Tom Allison, G.I.S. Analyst
- Wendy Urbanic, Mayor's 311 Resp Line Supr
- Sylvia Harris, Assistant Director of IT Operations
- AJ Nunley, Senior Technology Infrastructure Manager
- Valerie Monaco, Senior Data Analyst
- Alexis Barone-Katze, Business Relationship Manager
- Dana Robinson, Systems Administrator
- Tyler Beatty, Cyber Security Analyst

Award Recommendations

IT GENERAL PROFESSIONAL SERVICES

1. Training, Training Development and Training Facilitation Services

Small Bucket Contract Awarded Firms:

Barkley
Brocade
CGI Tech
DevCare
Domino
GBWH Pittsburgh
Guidehouse
J Fab Consulting
Sigma Resources
V Group Inc

Medium Bucket Contract Awarded Firms:

CDW
CherryRoad
Dell
Insight Global
Protiviti Inc
SHI International
Spruce Tech

2. Copywriting and Copyediting Services

Small Bucket Contract Awarded Firms:

CDW
Kabeyia

5. Process Automation Services

Small Bucket Contract Awarded Firms:

CGI Tech
Domino
Guidehouse
J Fab Consulting
Protiviti Inc

Medium Bucket Contract Awarded Firms:

CDW
Dell
KORYAK
Techstra Solutions

[IT MANAGED NETWORK SERVICES](#)

Small Bucket Contract Awarded Firms:

AEC Group
CherryRoad
Cogent
DevCare
Domino
etech-360
Insight Global
The Eric Ryan
V Group Inc

Medium Bucket Contract Awarded Firms:

CDW
Dell
ePlus
KONICA MINOLTA
Paramount
SHI International

[IT CLOUD ARCHITECTURE SUPPORT](#)

Small Bucket Contract Awarded Firms:

AEC Group
Avero
CGI Tech
CherryRoad
DevCare
Digital Mobile
Domino
etech-360
Innovative Development
Techstra Solutions
The Eric Ryan

*The Provato Group
V Group Inc*

Medium Bucket Contract Awarded Firms:

CDW

Dell

ePlus

Insight Global

KONICA MINOLTA

Paramount

SHI International

Department Director Signature

Heidi Norman

IT Professional Services ITQ Award Recommendation Memo 10.20

Final Audit Report

2021-10-29

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