



May 3, 2023

Heidi Norman, Director of Innovation & Performance

City of Pittsburgh  
414 Grant Street  
Pittsburgh, PA 15219

Dear Ms. Norman,

Re: Waiver:

1. **COMPANY:** Granicus LLC  
**PROJECT:** Web Content Management System  
**ORDINANCE 177A.06A – Waiver**

The City of Pittsburgh's Equal Opportunity Review Commission Department finds it satisfactory to approve the Waiver Request for Granicus LLC.

Granicus is a proprietary software company that will partner with the City of Pittsburgh to improve its user experience and content delivery with a modern, secure, scalable, accessible, and stable website designed for easy and continuous iteration.

Sincerely,

A handwritten signature in black ink that reads "Chuck Durham".

Chuck Durham  
Business Diversity Manager  
Office of Mayor Ed Gainey

Cc: Katherine Grober  
Mimi Welsh

