



This is not an Invoice

2025-09-04

To Nick Hudson:

City of Pittsburgh has been working with the Julota software as a service for nearly 3 years! We at Julota thank you and appreciate your business.

The following is a renewal notice for the upcoming term January 1, 2026, through December 31, 2026. This information is for your review and an invoice will be sent 30-45 days prior to your end of term.

Listed below are the fees for services:

Name	Price	QTY	Subtotal
Recurring Annual Fees Schedule (non-refundable)			
Platform License Fee	\$21,380.00	1	\$21,380.00
Standard Hubs	\$4,120.00	1	\$4,120.00
Annualized Monthly Active Clients <i>5,087 Actives x \$4.00</i>	\$20,348.00	1	\$20,348.00
Services CoResponse LEAD PINS POST ROOTS Trauma Survivors	\$520.00	6	\$3,120.00
Forms Module	\$1,000.00	1	\$1,000.00
Additional Forms Module	\$400.00	2	\$800.00

Assessments Module	\$1,000.00	1	\$1,000.00
Simple Facesheets Module	\$1,000.00	1	\$1,000.00
Protocols Module	\$1,000.00	1	\$1,000.00
Additional Protocols Module	\$400.00	1	\$400.00
Criminal Justice Module	\$2,000.00	1	\$2,000.00
42 CFR Part 2	\$3,900.00	1	\$3,900.00
CJIS	\$3,900.00	1	\$3,900.00

Support Services			
Yearly Julota Premium Support Services • Support for ongoing configuration to platform • Help Desk access via web portal and email • Critical outage response within 1 hour on any business day or 2 hours for any non-business day • Dedicated Hotline Support for all users on business days included • 2 additional Video Training Sessions (recorded) for each of up to 3 unique workflows included • Access to post-implementation CSM/onboarding support 1 hour bi-weekly included • 3 Custom Automations included • If Julota Data Warehouse, quarterly performance reports provided • 4 Hours of data normalization for Data Migration provided • Julota staff monitoring of interface performance (reported monthly) • Julota provided user/permission management (up to 12 hours) included • Consulting (up to 5 hours) included	\$13,500.00	1	\$13,500.00
Discounts & Credits			
Yearly Loyalty Discount	-\$125.00	3	-\$375.00
Champion Discount	-\$6,000.00	1	-\$6,000.00

Total \$71,093.00

Invoice total will include taxes if required by your state. Please indicate your acceptance by signing below.

Signed: _____

Title: _____

Print Name: _____

Dated: _____

If you have any questions, please email cathy.kneuer@julota.com

Sincerely,

Cathy Kneuer
Technical Administrator