

ED GAINNEY
MAYOR



HEIDI NORMAN
CIO & DIRECTOR

CITY OF PITTSBURGH
DEPARTMENT OF INNOVATION & PERFORMANCE
CITY-COUNTY BUILDING

October 28, 2025

The Honorable President and Members of Council
510 City-County Building
414 Grant Street
Pittsburgh, PA 15219

RE: To enter into an agreement(s) with CITI Program

Dear President and Members:

This letter is to request approval for a Resolution authorizing the Mayor and the Director of the Department of Innovation & Performance, on behalf of the City of Pittsburgh, to enter into an agreement or agreements or amendments thereto with CITI Program, a division of BRANY, for HIPAA protected information health training and other training for I&P staff, at a cost not-to-exceed Twelve Thousand Dollars (\$12,000) over three years.

Your favorable consideration is appreciated.

Sincerely,

A handwritten signature in purple ink that reads "Heidi L. Norman".

Heidi Norman
CIO & Director, Innovation & Performance