

ED GAINNEY  
MAYOR



HEIDI NORMAN  
DIRECTOR

CITY OF PITTSBURGH  
**DEPARTMENT OF INNOVATION & PERFORMANCE**  
CITY-COUNTY BUILDING

November 18, 2024

The Honorable President and Members of Council  
510 City-County Building  
414 Grant Street  
Pittsburgh, PA 15219

RE: To enter into an agreement(s) with eDocs

Dear President and Members:

This letter is to request approval for a Resolution authorizing the Mayor and the Director of the Department of Innovation & Performance, on behalf of the City of Pittsburgh, to enter into an agreement or agreements and amendments thereto with eDocs Technologies, LLC for the implementation of an enterprise-wide content management system (ECM), to serve as the central platform for managing all digital content across City departments. Total cost is not-to-exceed Three Million Dollars (\$3,000,000) over one year.

Your favorable consideration is appreciated.

Sincerely,

*Heidi Norman*

Heidi Norman  
Director, Innovation & Performance